

SCIENCE+ INDUSTRY MUSEUM

SCIENCE AND INDUSTRY MUSEUM ADMISSIONS GUIDELINES

We aim to offer our visitors a welcome, safe and secure environment, along with a life enhancing experience and excellent customer service.

We welcome all visitors and offer free access to our permanent galleries and collections at the Science and Industry Museum (Manchester), Science Museum (London), Railway Museum (York), Locomotion (Shildon) and Science and Media Museum (Bradford). We welcome and encourage donations from our visitors. When at the Science and Industry Museum, please take care of your own health and safety, and that of our collection. To ensure that all visitors enjoy their visit we ask that the following Conditions of Entry are followed.

ADMISSIONS

- a. If asked, agree to a bag search, which means the searching of any bags or clothes being carried on entry. Admission to the museum may be declined if refused.
- b. Comply with all signs, notices, instructions and directions.
- c. Comply with normal Health and Safety practice around the museums. Science and Industry Museum reserves the right to refuse entry to anyone if there is reason to believe the health, safety and security of other visitors may be put at risk.
- d. Consume food and drink in designated eating areas only.
- e. Look after your personal property and do not leave things unattended. Unattended items left will be removed.
- f. Visitors leaving buggies or similar, along with any baggage and their contents, in unattended parking areas do so at their own risk. The museum accepts no liability.
- g. Conduct yourself in a manner that does not cause offence to others.

PLEASE NOTE: Science and Industry Museum is not responsible for any damage to, or loss or theft of, personal property brought onto Science and Industry Museum property.

RESTRICTIONS

- a. Visitors under the age of 12 must be accompanied by an adult. Other age restrictions may apply for particular experiences in our museum, for example our simulators.
- b. Booked groups must have a minimum of 1 adult to 15 children. Adults must stay with the group at all times. For groups with younger children, or those with additional

needs it is recommended that the ratio of adults to children be increased. Supervision for certain galleries (e.g. hands-on areas), 1:8 will be advised on booking. Group leaders are expected to control the behaviour of their group members; if they fail to do this, (in exceptional circumstances) the group will be asked to leave the museum. We reserve the right to refuse entry to any group/school that has previously been asked to leave for anti-social behaviour.

- c. Groups of students aged 16–19 may explore the museum independent of their accompanying adults, but if requested by Museum staff, the adults must accompany them at all times.
- d. Visitors are asked to have consideration for others when using mobiles anywhere in the museum, especially within the gallery and Special Exhibition areas.

GALLERY CLOSURES

We make every effort to ensure that our exhibits and galleries are open and available to the public at all times. However, for continual improvement, development and general maintenance purposes, we may need to close galleries from time to time. Where this is necessary, this information will be on our website and at an appropriate location within the museum.

PHOTOGRAPHY

Visitors are not permitted to:

- a. Make any recording or take any photograph for anything other than private non-commercial purposes.
- b. Make any recording or take any photograph of any person without the authorisation of that person.
- c. Sell, license or otherwise publish, distribute or reproduce (or permit such), whether in whole or in part, any recordings taken or made on Museum property without the prior written consent of SMG.
- d. Use tripods or photographic lighting without prior consent.

Notes

(1) SMG reserves the right to restrict the use of both video and still photography in certain areas of the museum, particularly in cinema and exhibition areas, or where photography might be deemed inappropriate.

(2) Commercial usage of cameras and recording devices, including tripods and lighting, is only allowed by prior arrangement with SMG where a fee may be payable.

OBSTRUCTIONS

Visitors are requested to ensure that they do not obstruct staircases or congregate in large groups on the galleries as this could affect visitor flow and safety in event of an emergency.

BEHAVIOUR

In order that you and all our visitors have an enjoyable experience we ask that you do not:

- a. Cause abuse to other visitors or our contractors and staff or act in a manner which offends, insults, humiliates, intimidates, threatens, or vilifies any other person.
- b. Smoke. All SMG sites (inside and out) are completely non-smoking including electronic cigarettes or other similar smoking devices.
- c. Conduct charitable collections, raffles and fundraisers unless previously approved by SMG.
- d. Distribute brochures, flyers, or pamphlets of any kind.

RESTRICTED ITEMS

Please do not bring the following on to SMG premises:

- a. Alcohol. Alcohol may only be consumed, if purchased on site, in a recognised eating /drinking area (restaurant, café or picnic area).
- b. Illicit drugs.
- c. Clothing with offensive signage or logos.
- d. Animals, with exception of assistance dogs.
- e. Weapons, including pepper or other noxious sprays, fireworks, missiles or other items considered dangerous, including knives and other bladed instruments. Knives which can be legally carried for religious reasons are normally exempt from this policy e.g. the Kirpan (Sikh ceremonial dagger).
- e. Gang patches.
- f. Any clothing or item worn deliberately to obscure the face for what might be considered illicit purposes (e.g. hoodies, bandanas, masks etc.), but with the exception of cultural observance such as a Niqab or Burqa.
- g. Skateboards, scooters, roller blades, bicycles and use of shoes containing 'wheelies'.
- h. Laser pointers, except when being used for educational purposes.

SECURITY

- a. Bag searching: When required, bag-searching procedures are conducted at SMG sites depending on risk and threat. The searches, conducted at the main entrances during opening hours, look for articles associated with terrorism, demonstrations, violence, theft or damage. If any of the above are identified,

Security or Duty Managers will take the following action:

- (i) Contact the police, as appropriate.
- (ii) If the visitor declines confiscation of the item, refuse entry.

SMG reserves the right to remove any knife, tool or implement that could be considered as a danger to the public or the collection; said knives, tools or implements would be removed at the bag- searching point, recorded and returned when the visitor was leaving the museum/site.

- b. Behaviour: Unacceptable behaviour may result in individuals being asked to leave the museum, or the police may be called to deal with the following:
 - (i) Visitors under the influence of alcohol or drugs.
 - (ii) Serious cases of disturbance.
 - (iii) Indecent behaviour (e.g. bodily exposure that may cause offence to others or overtly sexual behaviour).
- c. CCTV: Close Circuit Television is in use at all SMG museums; images are recorded for public safety and crime prevention. The system is controlled by the Science and Industry Museum; for further information please contact the Control Room on 0161 832 2244.