

VOLUNTEER VACANCY INFORMATION PACK



Power Up Event Support Volunteer

Closing Date: 15 May 2022

OUR MISSION AND VALUES

At the Science Museum Group, we make it our mission to **Inspire Futures**. Our talented and dedicated colleagues are guided by five values that encapsulate simply what we're all about:

- We **think big**, pushing the limits of what's possible.
- We challenge ourselves to **reveal wonder**.
- We use our passion, expertise and creativity to **share authentic stories**.
- We aim to **ignite curiosity** in our audiences and our colleagues.
- We take pride in being **open for all**.

POWER UP EVENT SUPPORT VOLUNTEER

Department: Enterprises/Operations

Volunteer Role Type: General Volunteer

Location: Science and Industry Museum

Supervisor: Power Up Duty Manager

Hours: 3 hours per week (please note: during school holidays volunteers will be able to choose slots throughout the week Monday–Sunday; however, outside of school holidays this opportunity will be available weekends only).

Start Date: June 2022

ABOUT THE ROLE

Power Up is back for 2022! We are looking for a team of enthusiastic volunteers, with an interest in gaming. Volunteers will act as event hosts, helping to ensure that ticket holders have a great experience.

Power Up is a hands-on, fully interactive gaming event that features video games and consoles from the past five decades. You'll help to direct visitors to the consoles and games they are most excited to play as well as highlighting special Manchester related games and designers!

The visitor will be able to play against friends in multiplayer showdowns and test out some of the latest virtual reality experiences at this ultimate gaming extravaganza.

WHAT YOU WILL BE DOING

- Helping to enhance the overall visitor experience by providing excellent customer service.
- Supporting with event delivery.
- Helping visitors with general enquiries about the event, or the museum.
- To help with any set up requests (training will be provided).
- You will learn about the Science Museum Group's Health and Safety Policies, risk assessments and safe systems of work which you will be required to follow. This will allow you to take care of your own personal safety and that of others.

WHAT YOU BRING TO THE TEAM

You will definitely...

- Have excellent communication skills.
- Have an interest in gaming, or events.
- Be able to follow instructions.
- Complete tasks independently, and as part of a team when required.
- Be flexible, and able to adapt to change.
- Be reliable and have excellent time keeping.

It would be good if you...

- Have gaming experience.
- Have good IT and technological knowledge.
- Have experience in a customer facing role.

ADDITIONAL INFORMATION

- To volunteer in this role, you must be 18 or over and eligible to volunteer in the UK. Unfortunately, SMG is unable to act as a sponsor organisation if you do not have the appropriate visa.
- A basic criminal record check applies for this role, we will consider every applicant on a case by case basis.
- An enhanced criminal record check applies for this role, we will consider every applicant on a case by case basis.

HOW TO COMPLETE YOUR ONLINE APPLICATION FORM

To apply for this role, please email: Volunteering@scienceandindustrymuseum.org.uk, telling us why you would like to volunteer for this opportunity. Please include any experience or skills you have which you think would support this role.

Please Note: You do need to be able to commit to volunteering throughout the Summer of 2022 and be available to weekdays and weekends. One 3-hour shift per week is the minimum commitment level for this role.

If you require assistance when applying for this role or would like to inform us of anything we need to take into consideration during our shortlisting process, for example due to a disability, please contact us by phone: 0161 696 7774

We wish you every success with your application!